

Residential Dining Services Survey Results

For Planning Purposes Only : Fall 2022



McGill



Student Housing and
Hospitality Services

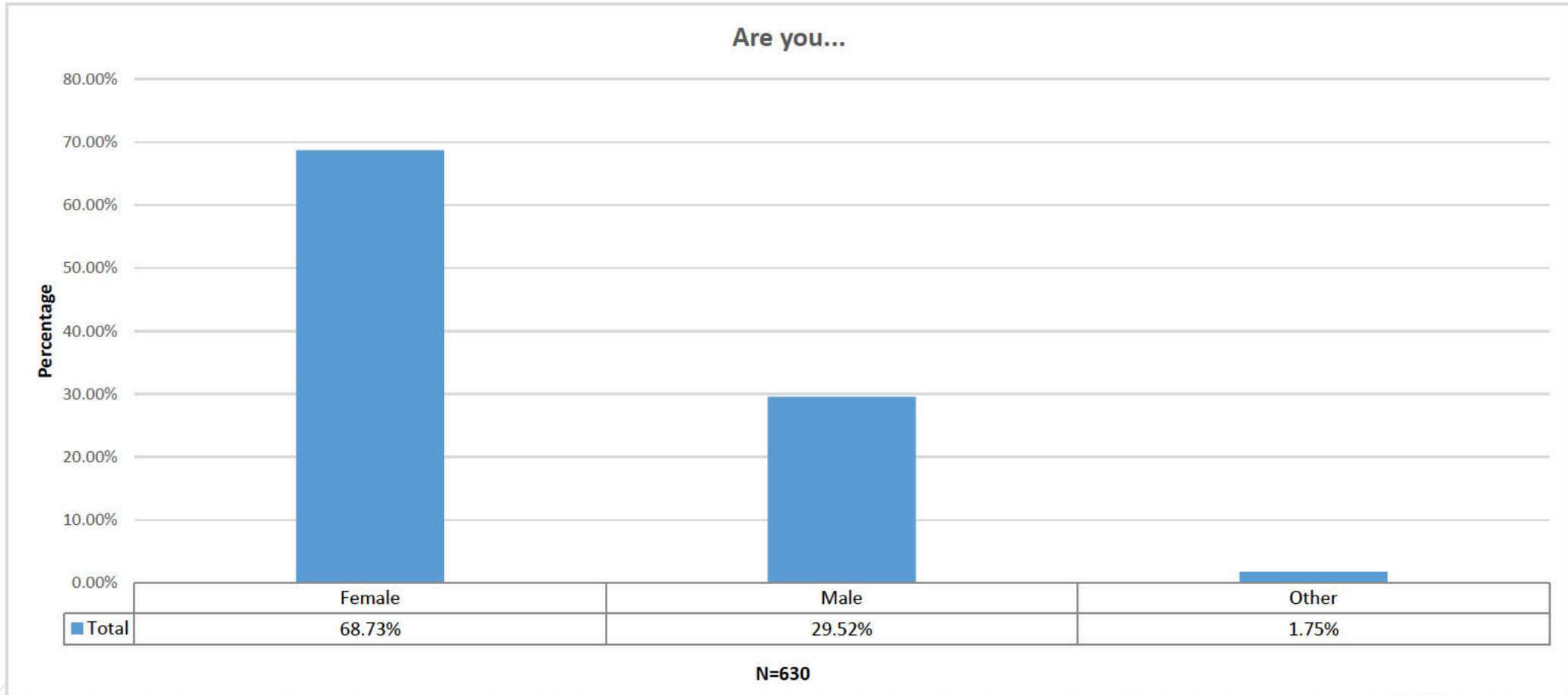
Service de logement
étudiant et d'hôtellerie

About the Survey

- The survey was sent to all 2,431 residence students on the **mandatory meal plan** from November 1 to 14, 2022.
- The goal of the survey was to collect feedback on students' dining experience at BMH, CS, NRH and RVC, NRH.
- The response rate was **26%** or 630 out of 2431 students.
- The survey also ask explored if there is a interest from students to change the current declining balance meal plan to an All-You-Care- to Eat model



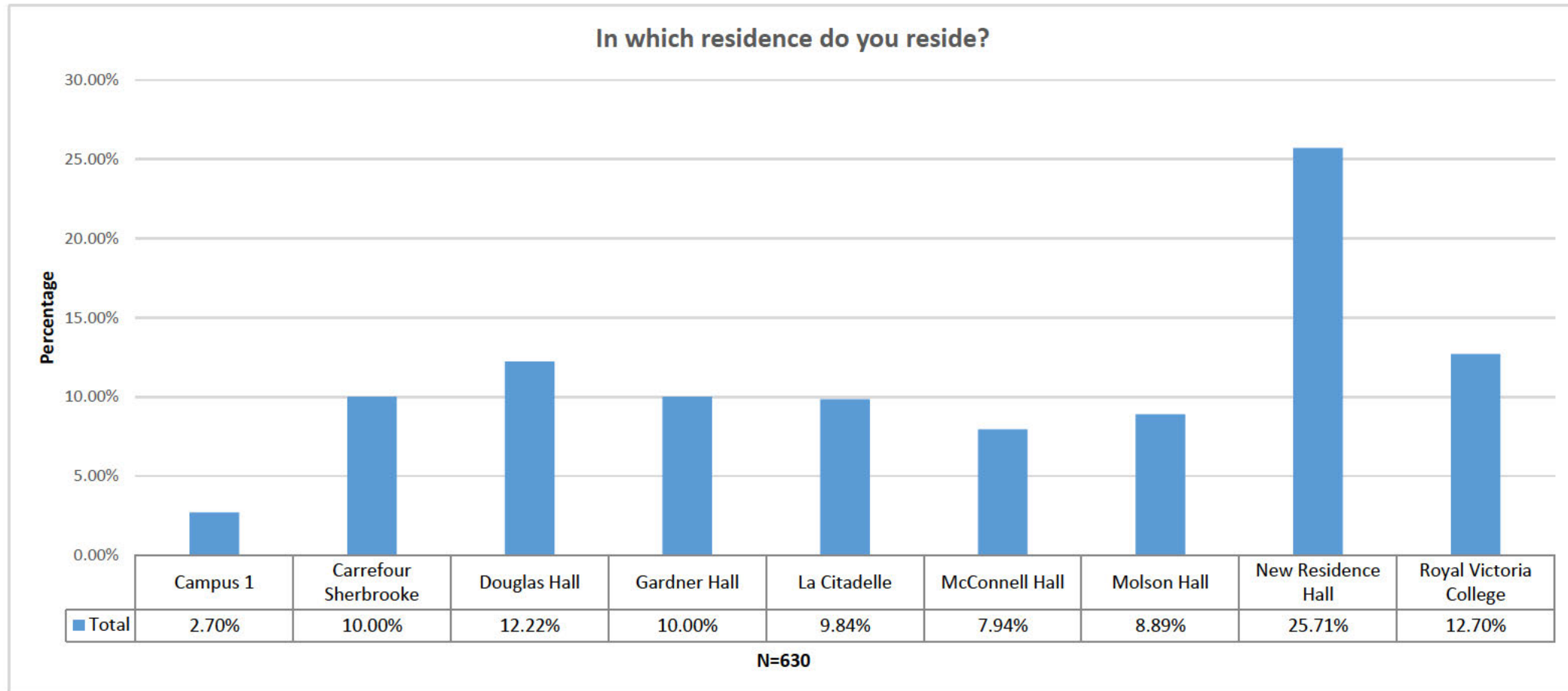
Respondents Profile



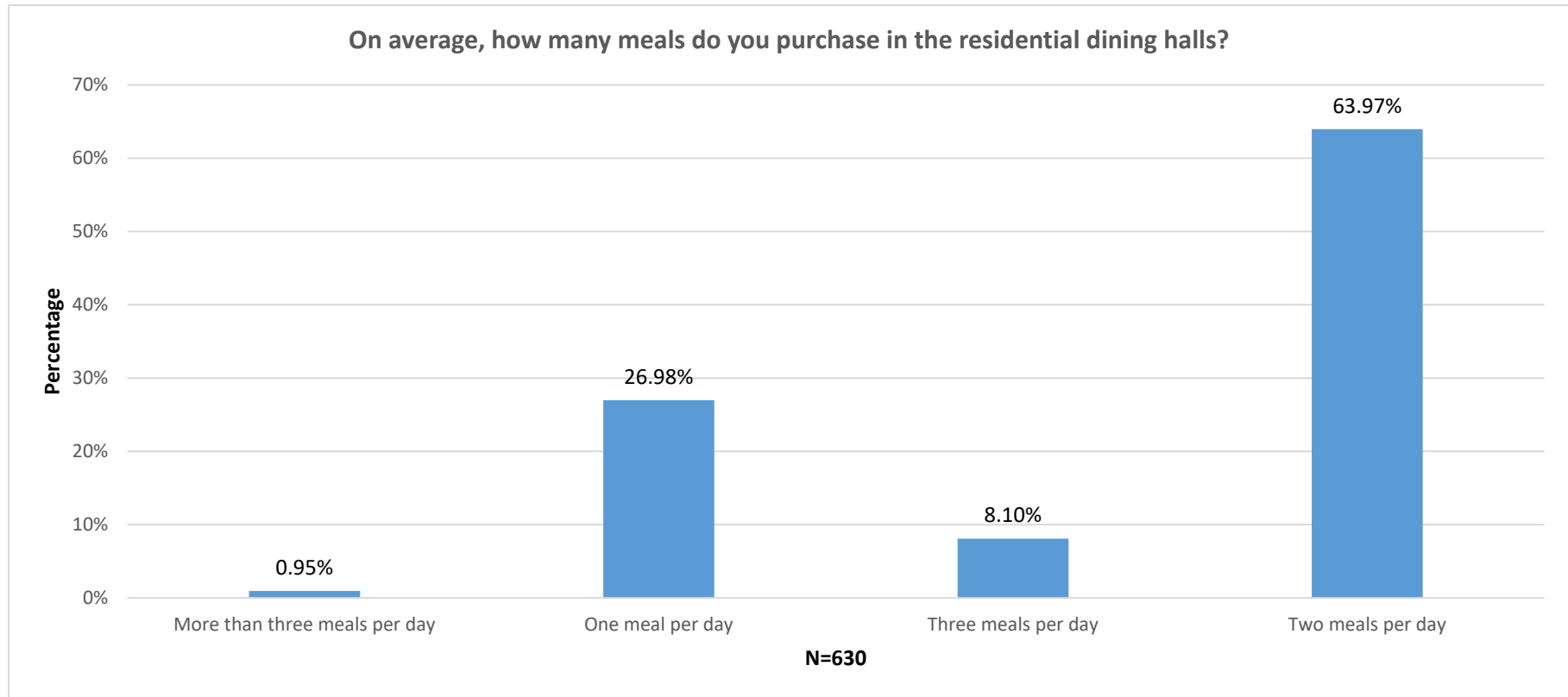
Respondents Profile



Respondents Representation

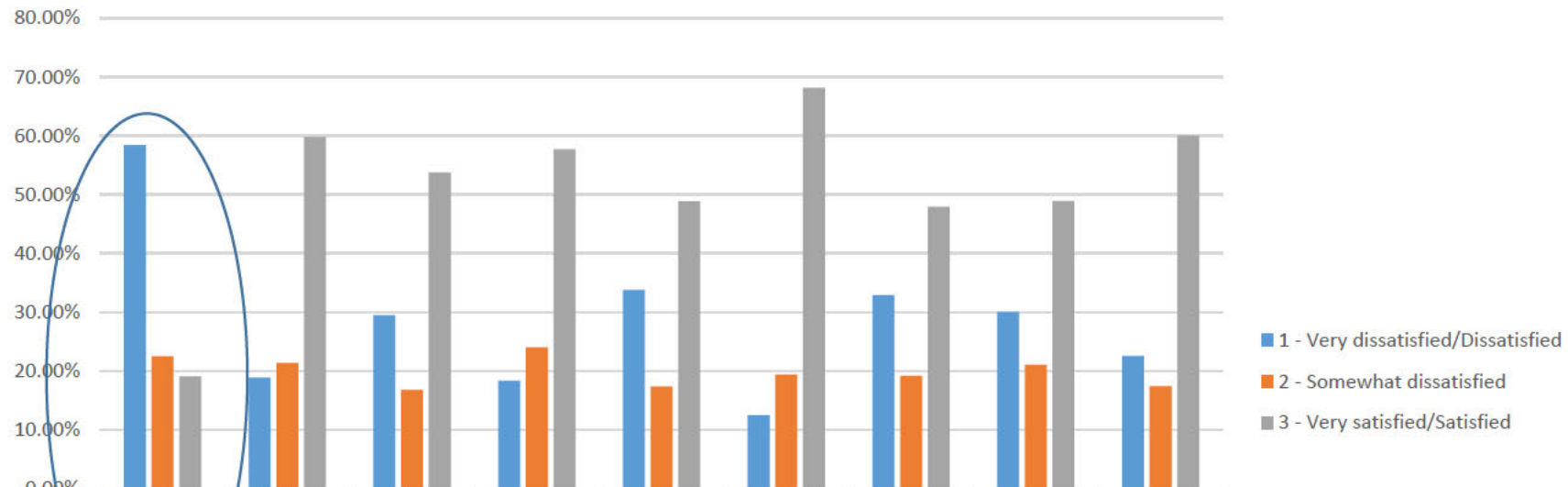


Frequency of meals purchased



Students satisfaction of speciality offering

Based on your experience, how satisfied are you with the availability of the following foods in the residential dining halls?

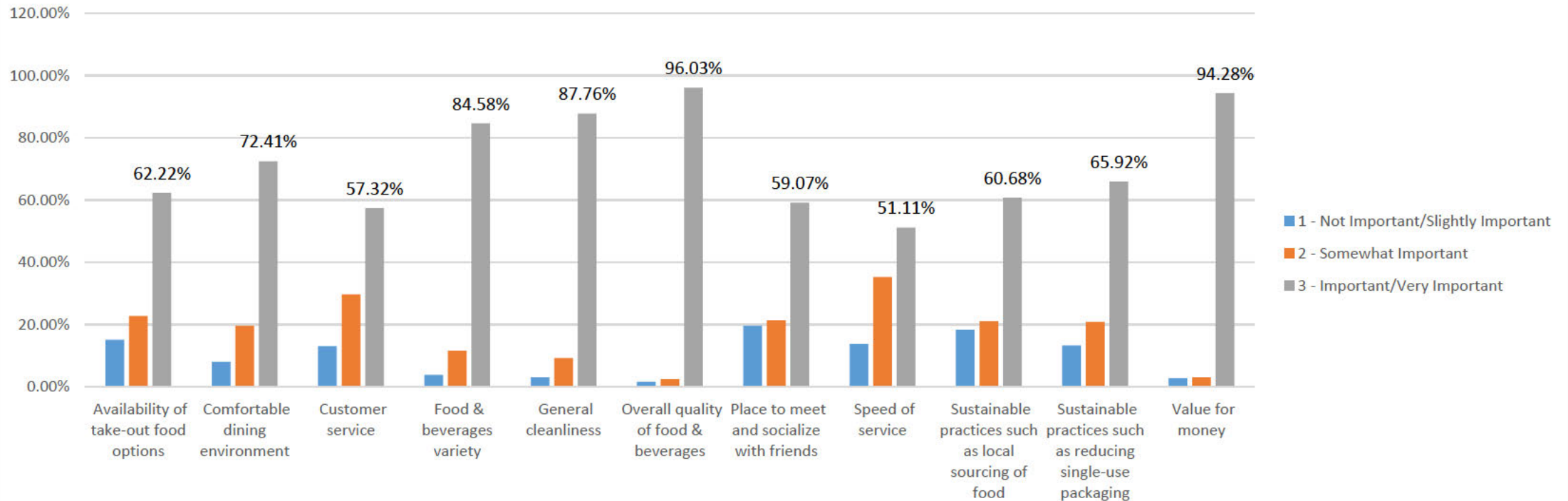


1 - Very dissatisfied/Dissatisfied	58.44%	18.86%	29.48%	18.33%	33.78%	12.48%	32.92%	30.06%	22.57%
2 - Somewhat dissatisfied	22.52%	21.38%	16.78%	24.00%	17.34%	19.37%	19.17%	21.04%	17.41%
3 - Very satisfied/Satisfied	19.04%	59.76%	53.74%	57.67%	48.87%	68.16%	47.92%	48.90%	60.02%



General importance of key dining aspects

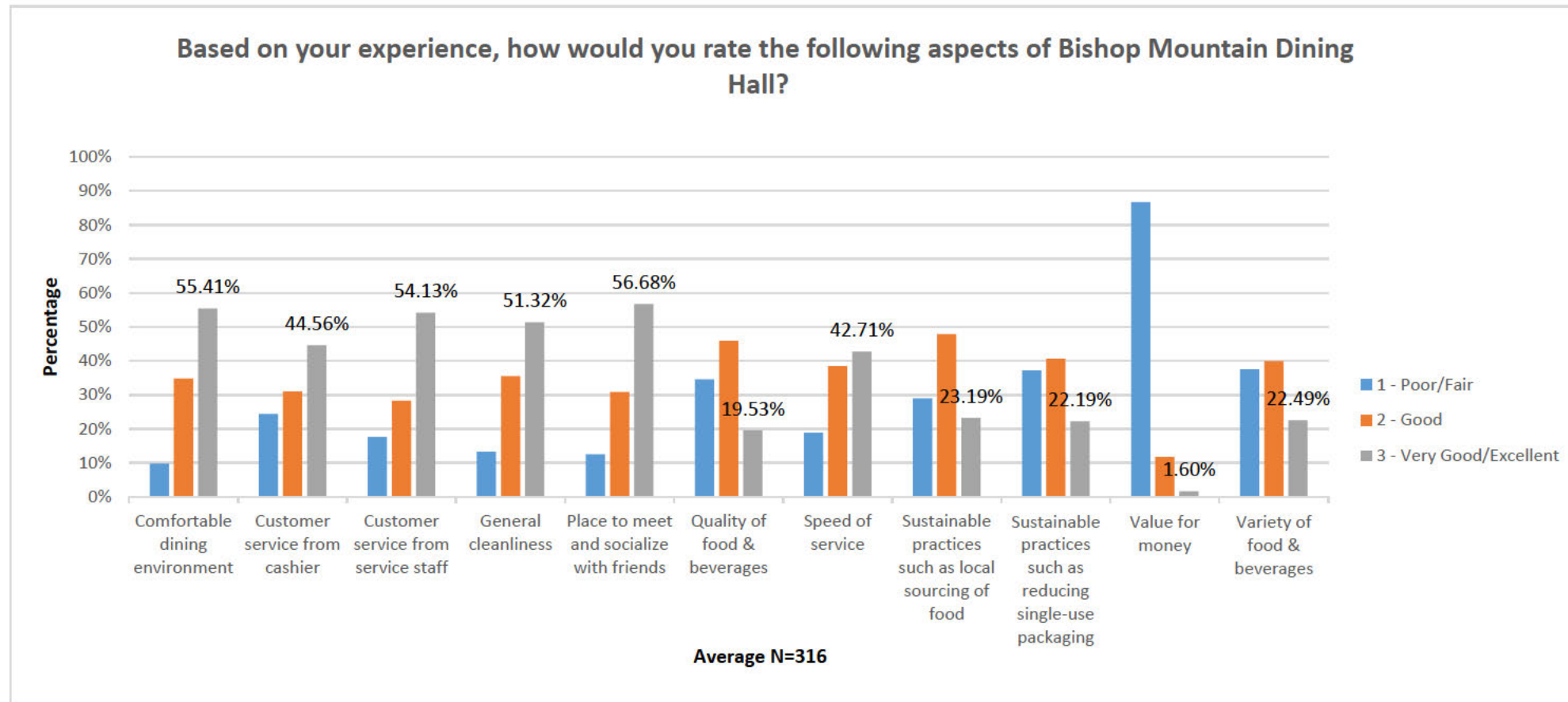
In your opinion, how important are the following aspects of the food services offered in the residential dining halls?



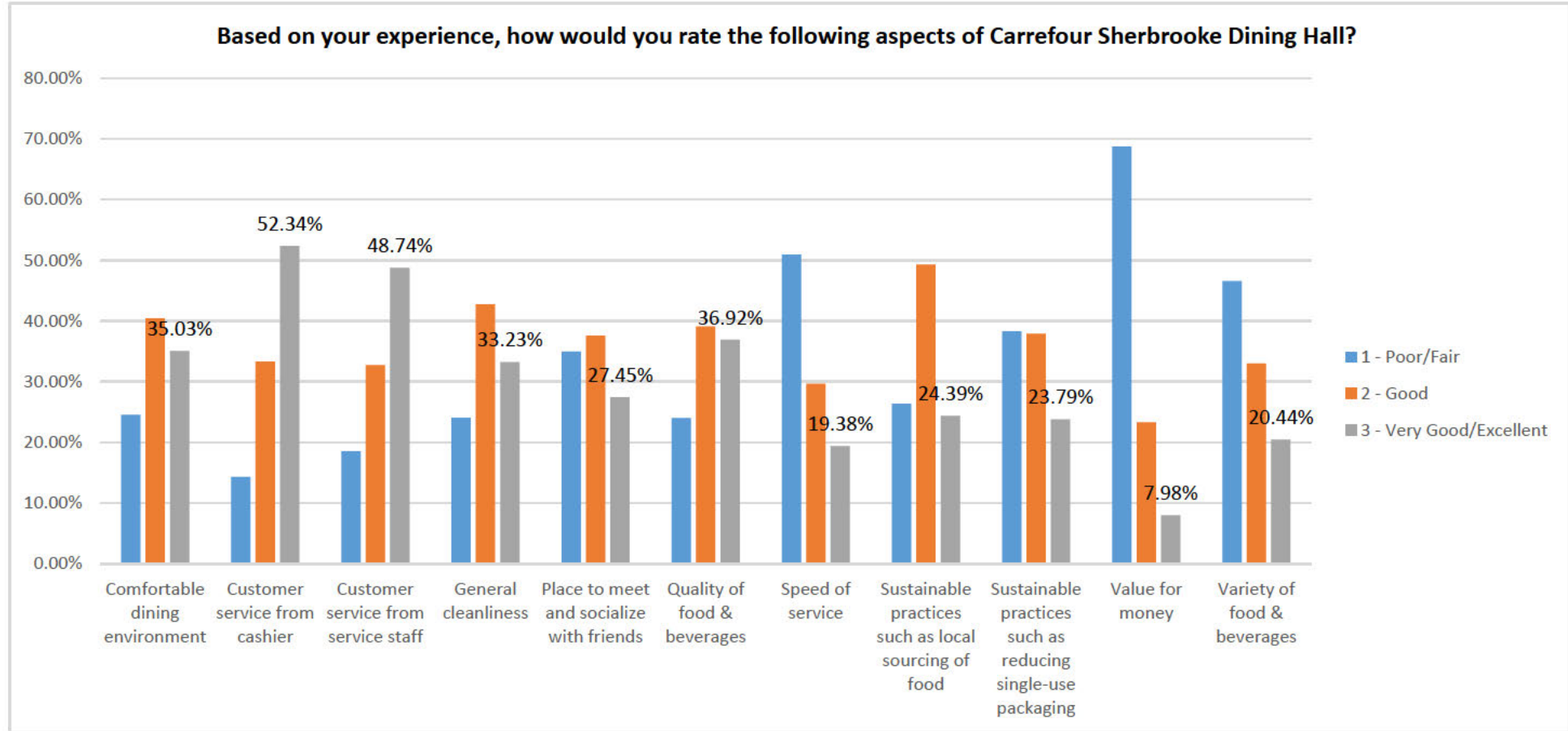
Overall Evaluation of Each Dining Hall



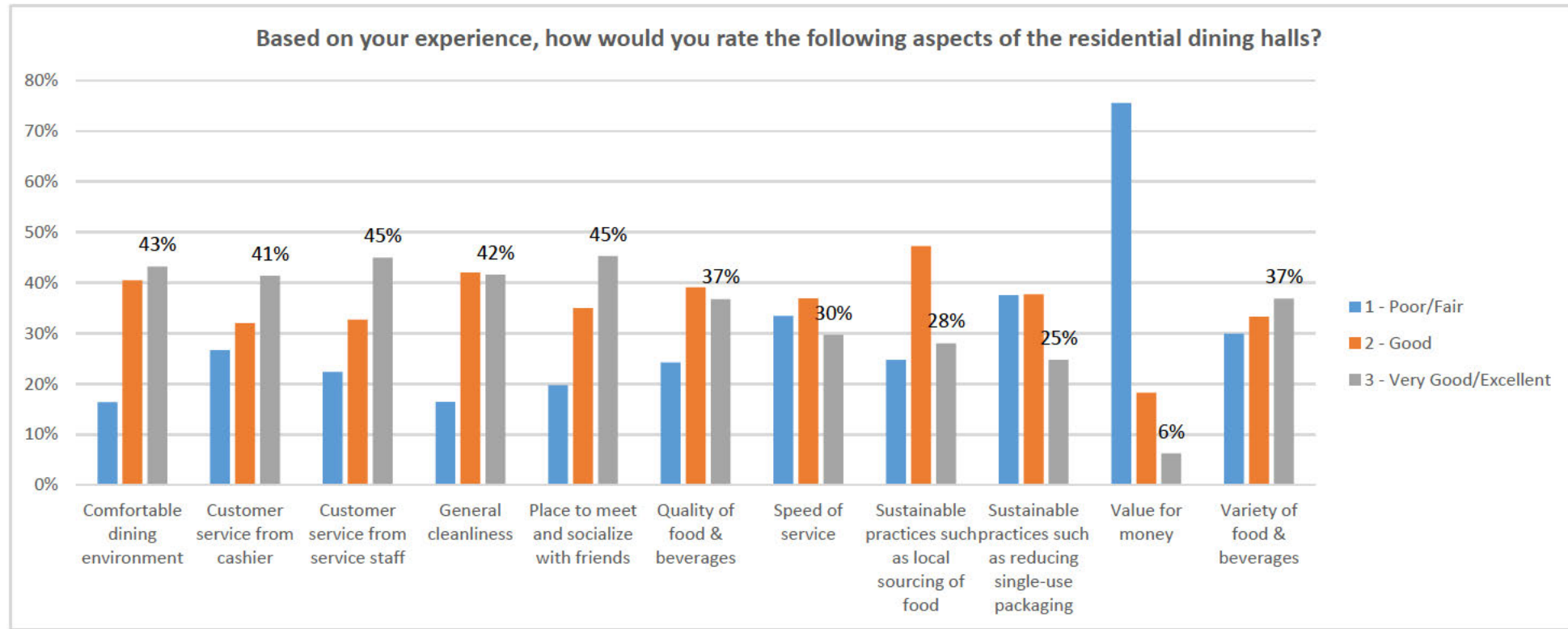
Overall Evaluation of Bishop Mountain Dining Hall



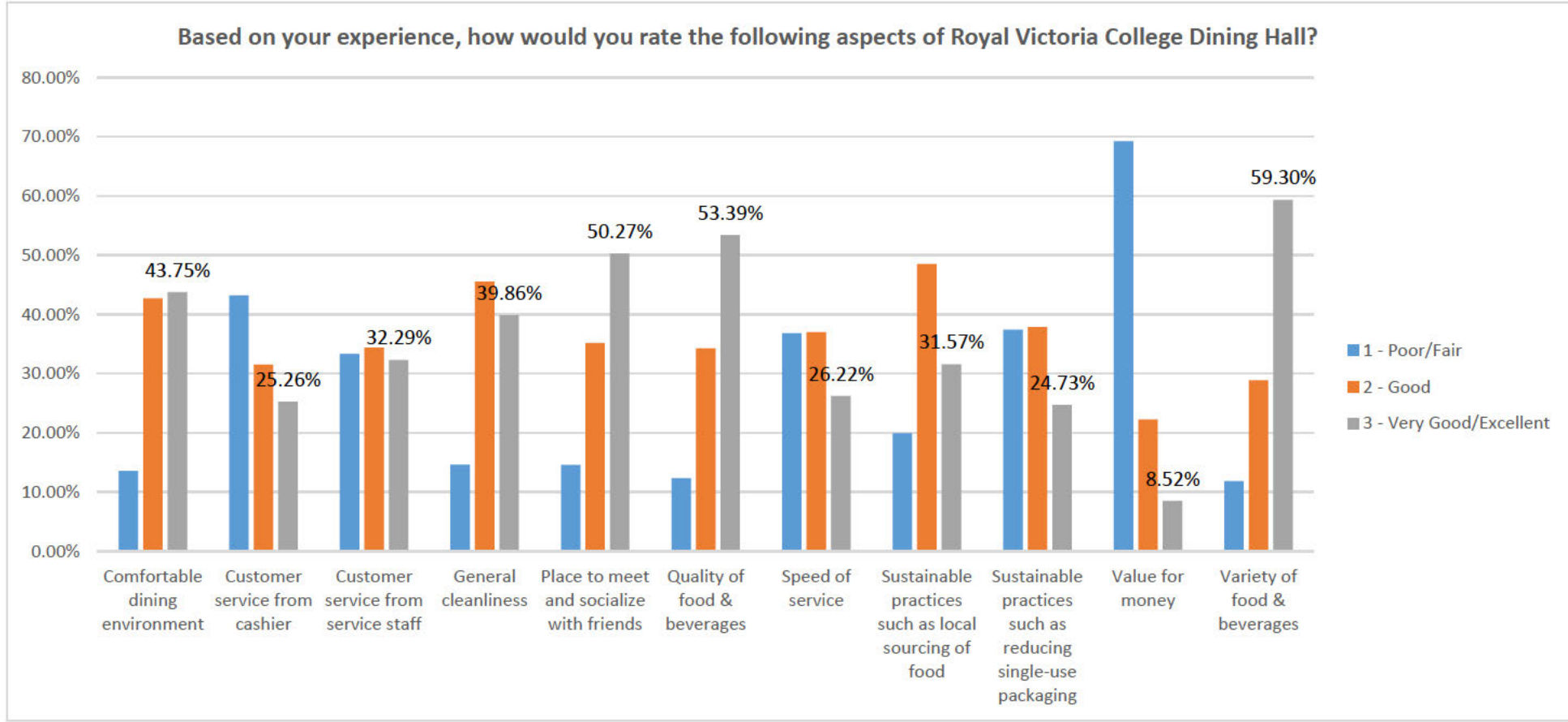
Overall Evaluation of Carrefour Sherbrooke Dining Hall



Overall Evaluation of New Residence Dining Hall



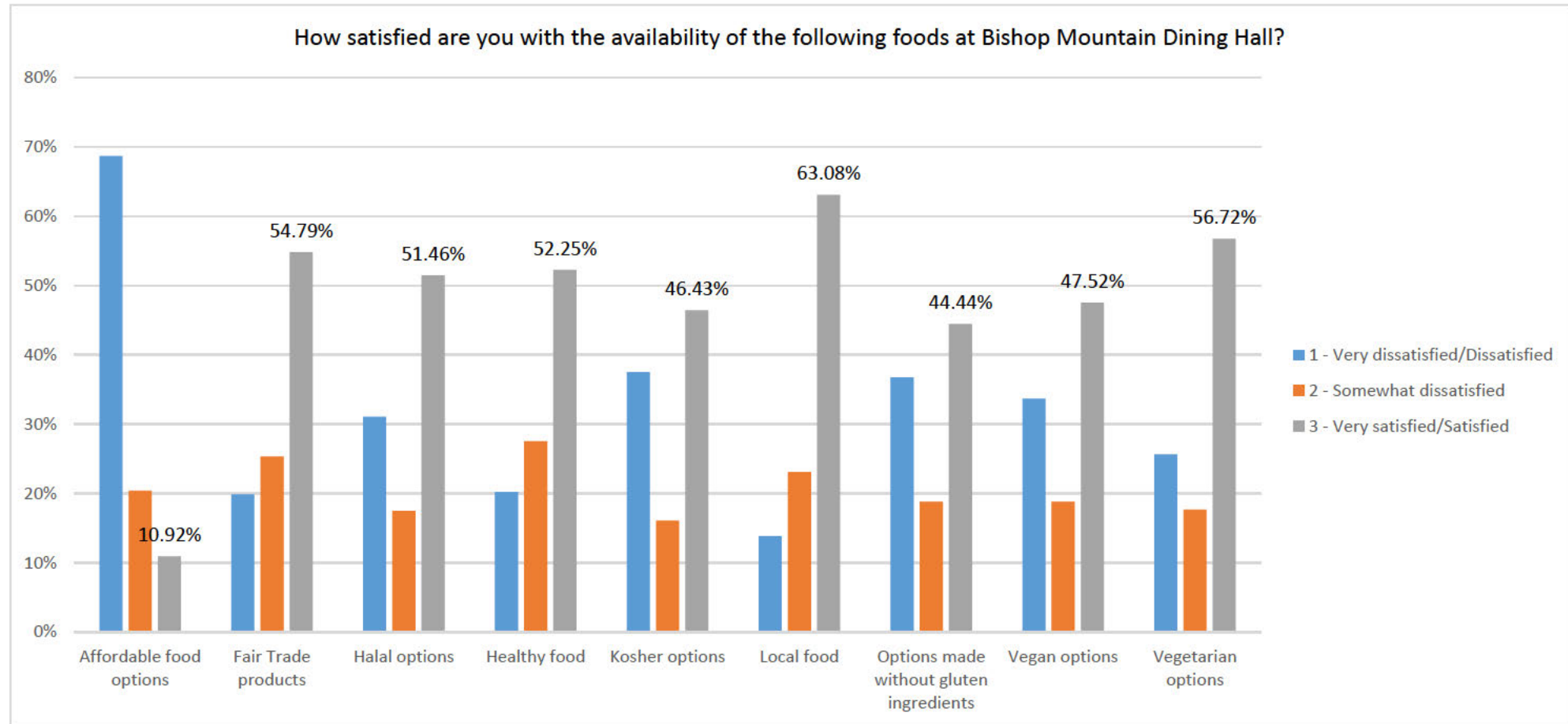
Overall Evaluation of Royal Victoria College Dining Hall



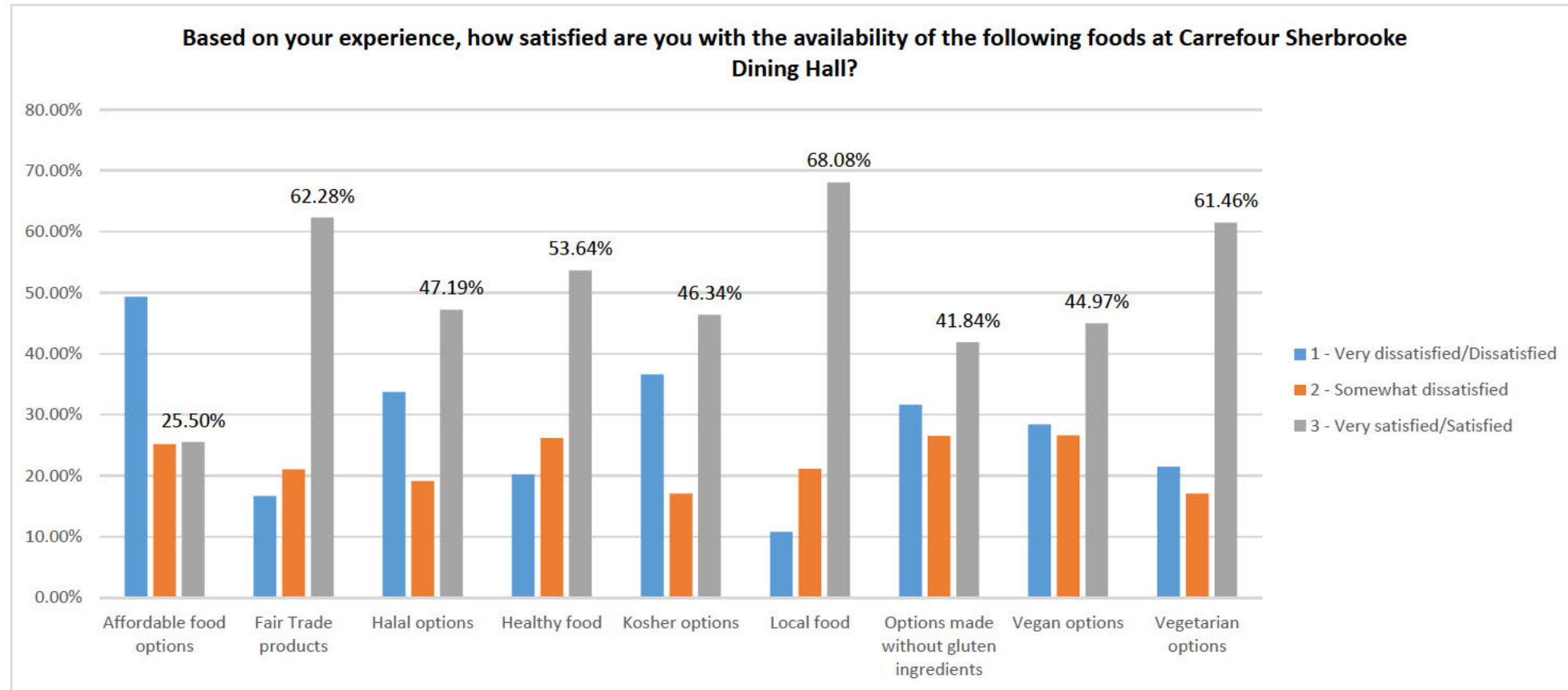
Special Dietary and Environmental Accommodations



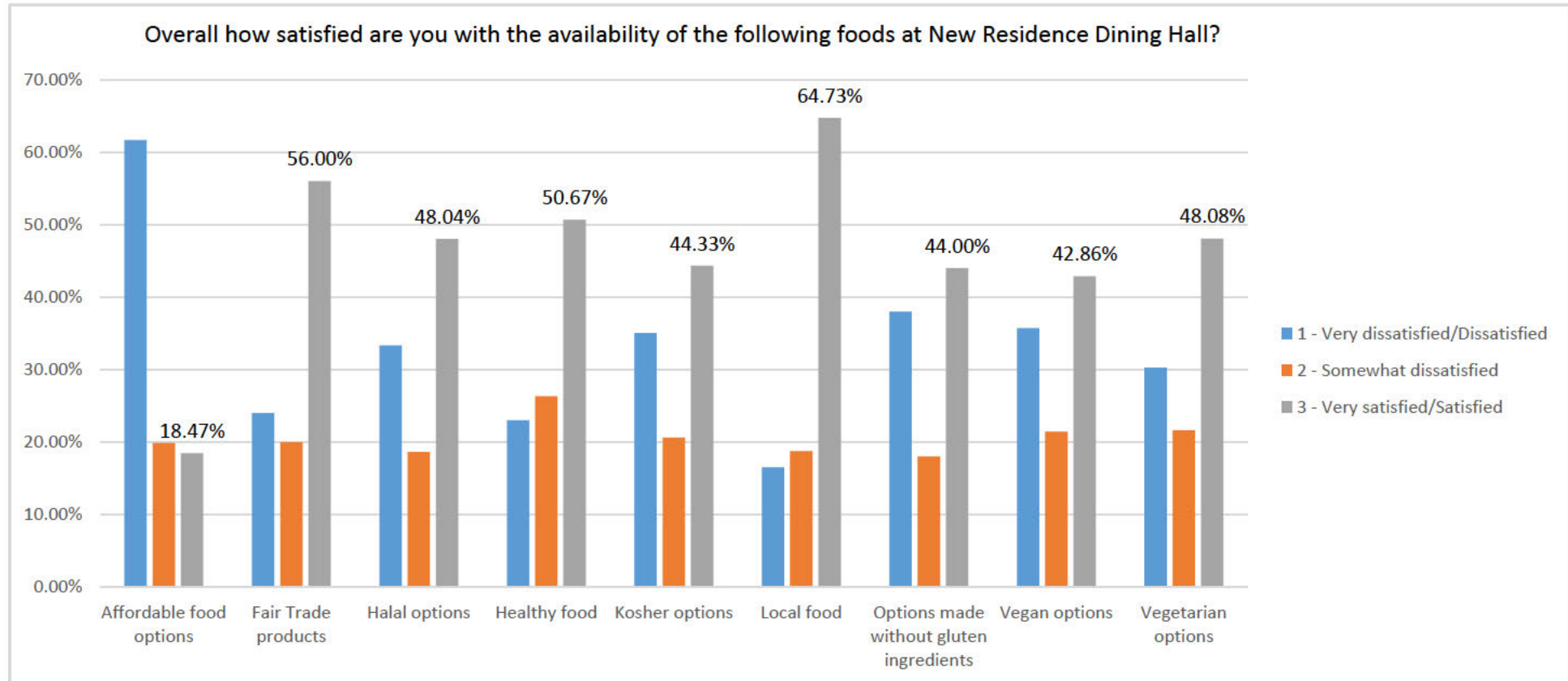
Bishop Mountain Dining Hall – Special Food Offering



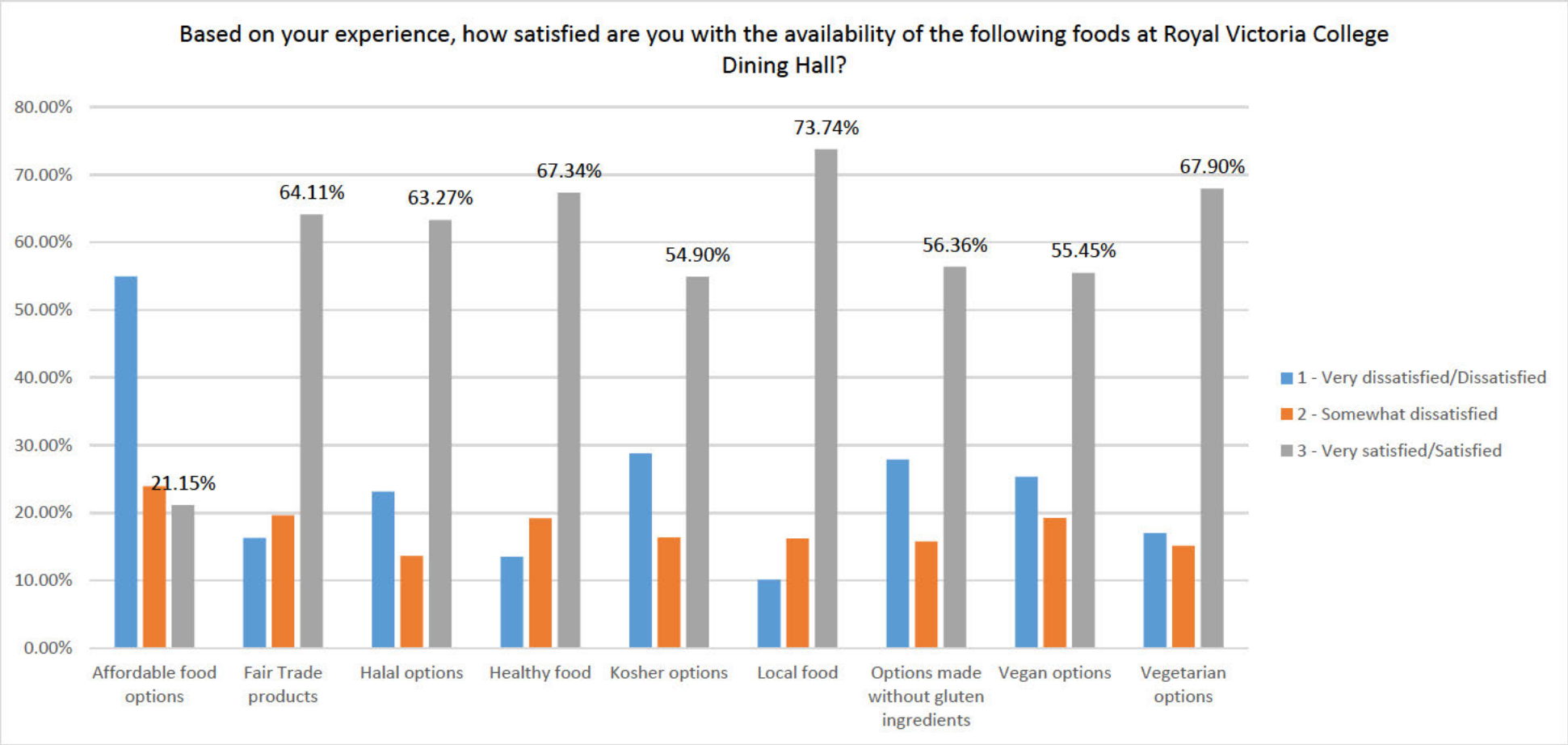
Carrefour Sherbrooke Dining Hall - Special Food Offering



New Residence Dining Hall - Special Food Offering



Royal Victoria College Dining Hall - Special Food Offering

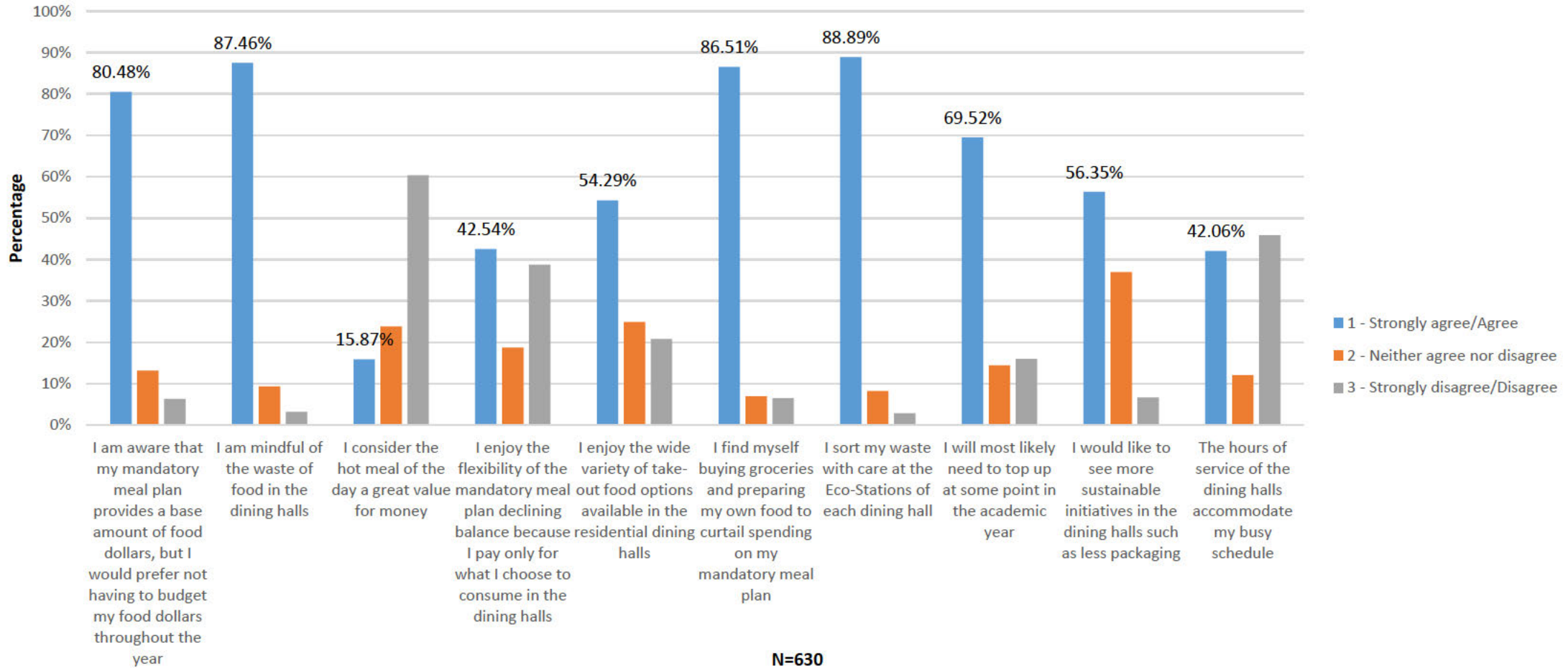


Mandatory Residential Meal Plan



Mandatory Residential Meal Plan

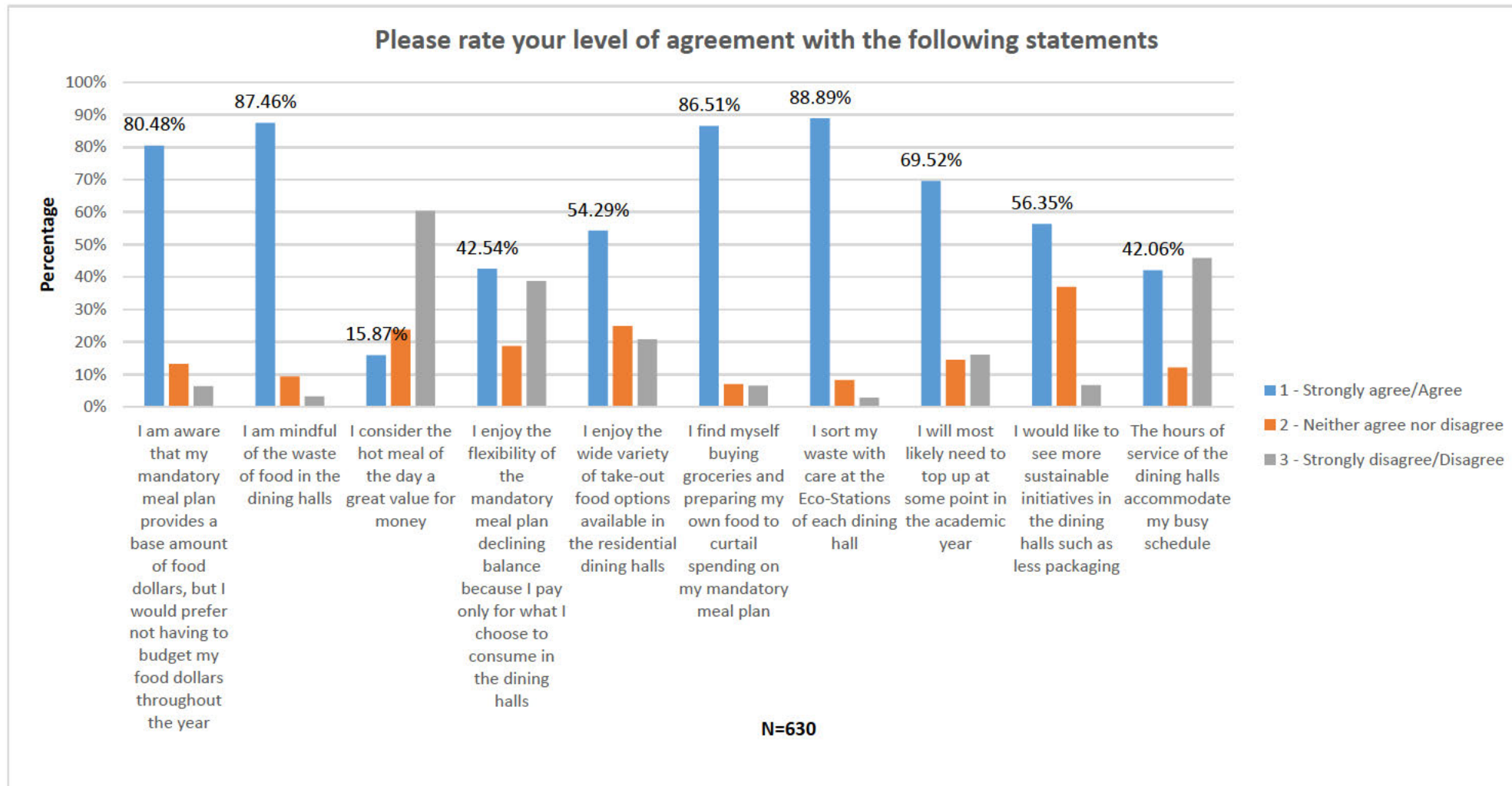
Please rate your level of agreement with the following statements



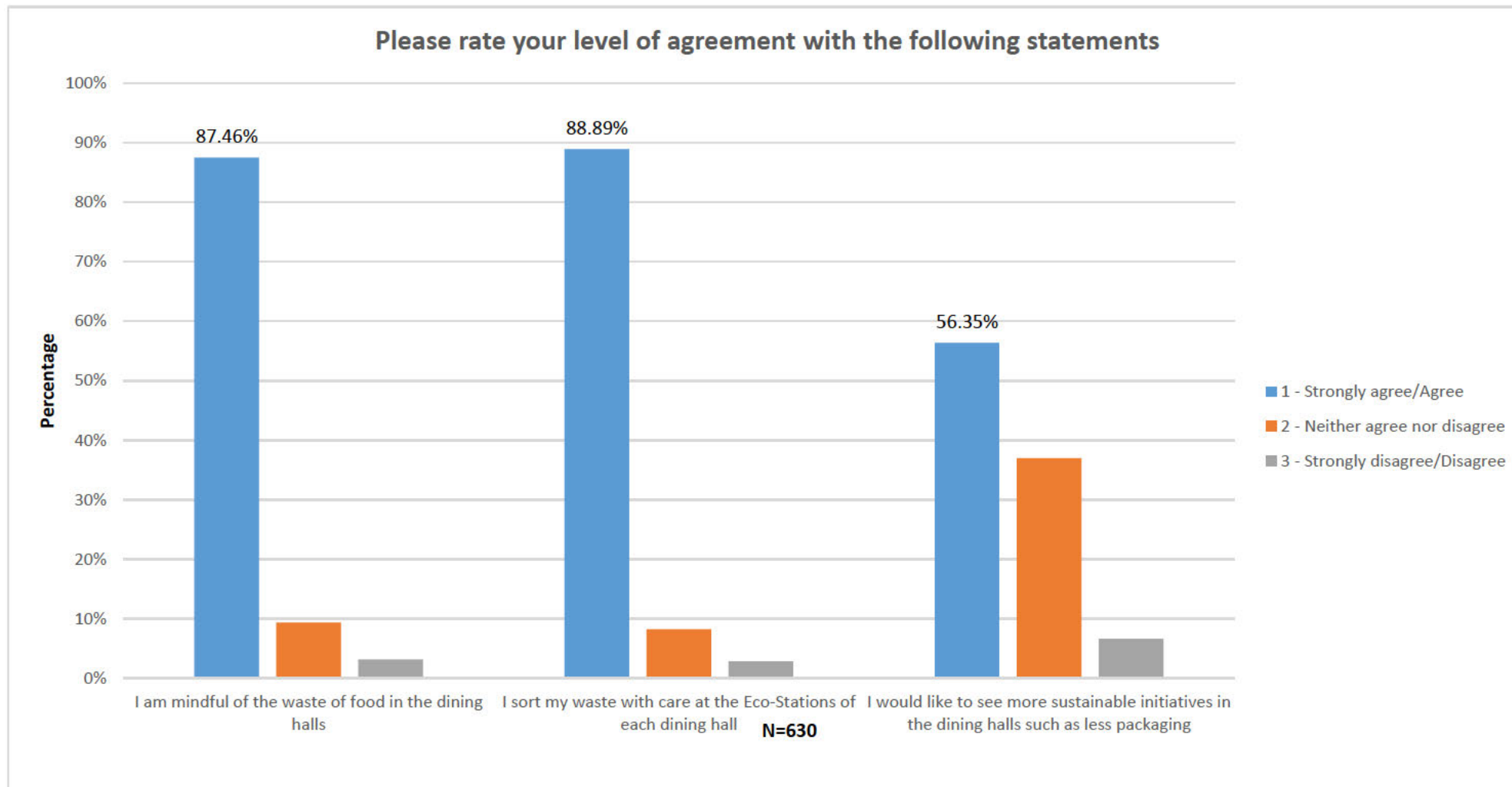
Sustainability Initiatives



Sustainability Initiatives/Practices



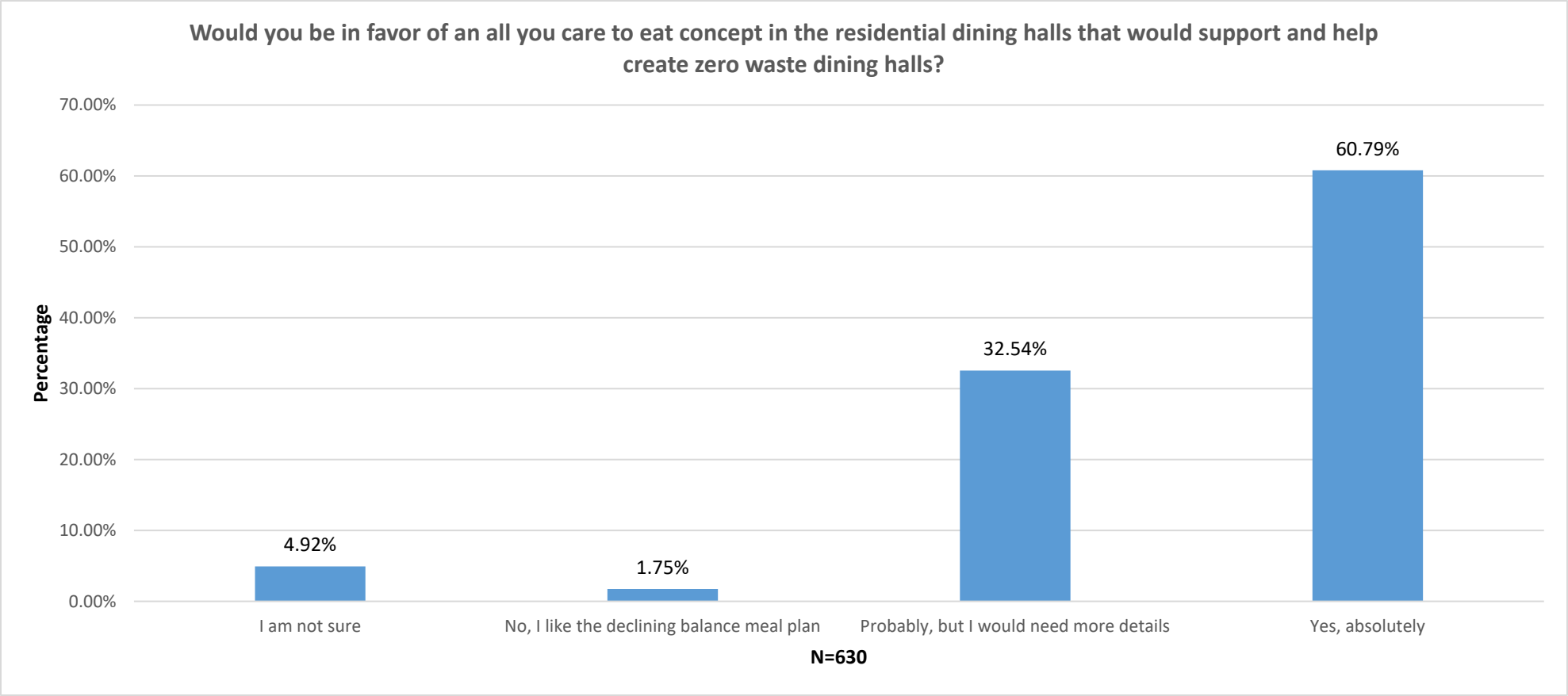
Sustainability Initiatives/Practices



All-You-Care-To-Eat Concept



All You Care to Eat Concept – Sustainability Component



Interest for “All You Care to Eat” Concept

